

# Curriculum Vitae

## Harvey F. Davis III



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### COMPETENCIES

**Technology Manager** - *Over twenty-five years' experience leading enterprise technology functions, including network, application development, technical, call center operations and telecommunications services in the private and public sectors.*

**Policy Advisor** - *Political strategist, elections consultant and community advocate for over fifteen years. Interacts with governance entities and leaders at the highest levels including the United States Department of Justice. Years of executive briefings as a trusted advisor who translates strategy into executable deliverables.*

**Communicator** - *Skilled verbal and written communicator, experienced in mass communications, press releases and social media outreach.*

**Project Manager** - *Managed a host of highly visible enterprise IT projects including but not limited to telecommunications, network and data center design and implementation for multiple entities. \* Projects Summary, additional details on [www.harveydavis.com](http://www.harveydavis.com)*

**Procurement SME** - *Demonstrated know-how in defining functional requirements and RFPs with end-user clients, facilitating collaboration with a blended implementation team of employees, contractors, vendors and consultants. Years of working with procurement and vendors to secure hardware for ComputerLand, the Atlanta Olympic Games (1,500 desktops pre-games and 6,000 games time), Atlanta Life Financial Group and the Georgia Secretary of State. As Assistant Division Director Elections Technology, orchestrated the transformation of the Georgia Secretary of State's Elections Technology systems, including authoring the RFP and leading the procurement effort with DOAS for the \$3.5 million dollar upgrade of the web based statewide voter registration system.*

**Videographer** *Freelance broadcast television camera operator, technical director and production support.*

**Governance Consultant** - *Demonstrated success in implementing best practices IT governance and systems alignment with business requirements and the enterprise mission. All key stakeholders must participate early on in the requirements definition process and throughout the development lifecycle. Mastered the art of stewardship of representing my client's interest firsts while facilitating the best service delivery from partners.*

**Operations Advisor** - *Effectively manages mission critical IT operations. Comprehensive experience directing mission critical systems support, crisis management, implementations and technical operations in a number of diverse and complex technology environments. This includes transportation, retail, financial services, events management, and elections management of the voter registration system for the six (6) million plus registered voters in the State of Georgia.*

## GENERAL QUALIFICATIONS

**Education** *Bachelors of Business Administration, Major in Finance Georgia State University.*

**Leadership** *Twenty years of IT Management.*

**Strategic Planning** *Served on the board of Atlanta Life's Technology Committee and met with the CEO and Board Committee Members on a monthly basis. Persuaded the board to make a \$1.2 million investment in upgrading the network infrastructure and building a 1,500 sq. ft. state of the art data center in downtown Atlanta. Interacted directly with the Secretary of State on long-term strategy and often with the press office to respond to media inquiries about investigations, new systems capabilities and features.*

**Governance** *Successfully managing large-scale enterprise technology projects in the private and public sectors, using a variety of structured methodologies for over 20 years. Served in a corporate Project Management Office redefining their governance and was a former member of Project Management Institute.*

**Regulatory Compliance** *Served in a host of regulatory environments governing IT including Sarbanes Oxley, Financial Services Basel II Compliance, and state and federal statues regarding voter registration.*

**Problem Solving** *An unrelenting results-driven technology leader, with multi-faceted cross functional management skills and a proven history of management success providing mission critical computer based and operational business solutions*

**Operational Support** *Customer centric focus with a knack for presenting technology plainly to end users. Over a decade of call center experience and two decades in the service and support arena.*

## PEER AND CLIENT RECOMMENDATIONS



Selected LinkedIn recommendations [www.linkedin.com/in/harveydavis](https://www.linkedin.com/in/harveydavis)

"Harvey is detailed oriented but always able to see the big picture in resolving issues related to the voter registration system and other information systems at the Georgia SOS office. Harvey understands the importance of maintaining communications with clients and colleagues. Incredibly reliable and conscientious. I recommend Harvey without reservation." — **Merle King**, *Executive Director, Center for Election Systems, Kennesaw State University*, was with another company when working with Harvey at State of Georgia

"Harvey Davis solves IT issues. When tasked with a challenge, Harvey is tenacious and unrelenting. He understands IT- from infrastructure to end user support, Harvey brings a mature and seasoned wealth of knowledge to all the projects he manages. When negotiating in tough terrain, I would want Harvey on my side of the table." — **Leslie Robinson**, *Elections Training Manager-Secretary of State, State of Georgia*, worked with Harvey at State of Georgia

"Harvey worked directly for me during my tenure as CIO. I found Harvey to be a dedicated, responsible employee. With his background in Elections, I asked him to run a major project for our office. He took on the task and worked very well with the vendor and other stakeholders on the project. I would recommend Harvey for positions of greater responsibility as he continues his career." — **Randy Vaughn**, *CIO, Georgia Secretary of State*, managed Harvey at State of Georgia

"Harvey is a highly effective project manager and driver of IT solutions. He effectively managed the technology team supporting Georgia's Voter Registration and Elections Systems. He was instrumental in modernizing the Elections systems support organization, implementing a web based ticketing system, the replacement of the Elections Supply Inventory System and various systems interfaces with the Department of Drivers Services (DDS). He is results oriented and responsive to the needs and concerns of his customers." — **Karen Handel**, *Secretary of State, State of GA*, managed Harvey indirectly at State of Georgia

"Harvey is very knowledgeable of information systems and highly competent technically. In addition, when he came to his current position, he was required to perform under very difficult, stressful circumstances, often with nearly impossible deadlines. However, he was effective at producing a product of extraordinarily high quality and made many creative, useful suggestions to improve the statewide system, which was a benefit to the many Election Officials that worked with the system. His technical excellence makes it a pleasure to work with him, but his star quality is his ability to speak to anyone, at any level, without being condescending or unnecessarily technical. That is a quality very few developers possess." — **April Pye**, *Administrative Chief, Fulton County Registration and Elections, Fulton County, Georgia*, was with another company when working with Harvey at State of Georgia

"I worked with Harvey in developing a Georgia Contract for Evaluation and Improvement Recommendations for the State Voter Registration System. Throughout the heavy technically laden process, Harvey provided every detail asked for and was a key player in the successful procurement and recommendations for improvement on the State Voter Registration System. His professionalism and his demeanor make him a pleasure to work with. I recommend Harvey with 100% confidence! Billy Gilbert Associate Category Manager Georgia State Purchasing Division" — **Billy Gilbert**, *Associate Category Manager, Fleet Category, Georgia State Purchasing Division, Department of Administrative Services*, worked directly with Harvey at State of Georgia

## MANAGEMENT POSITIONS

**Enterprise IT Consultant** - *Freelance 10/2004 -Present*

**Assistant Division Director Information Technology**, *GA Office of Secretary Of State 6/2008-8/2013*

**Senior Enterprise Project Manager**, *SunTrust Banks, 10/2003-10/2004*

**Director of Information Technology**, *Atlanta Life Financial Group 12/1998-3/2003*

**Program Director - Technology Help Desk Operations**, *Atlanta Olympic Games 3/1996-12/1998*

**Project Manager** - *ACOG Office Support, Atlanta Olympic Games 7/1993-3/1996*

**Manager - Technical Services Administration**, *ComputerLand Corporation 04/1991-04/1993*

**Manager - Application Development**, *NYNEX Business Information Systems 04/1989-04/1991*

## REFERENCES

<u>Name</u>	<u>Title</u>	<u>Email</u>	<u>Voice</u>
Karen Handel	Georgia Secretary of State (former employer)	<a href="mailto:kchandel@att.net">kchandel@att.net</a>	(404) 429-6682
Leslie Robinson	Elections Training Manager (former peer)	<a href="mailto:notestoleslie@gmail.com">notestoleslie@gmail.com</a>	(770) 362-0549
Randy Vaughn	CIO GA Secretary of State (former manager)	<a href="mailto:rdvaughn67@gmail.com">rdvaughn67@gmail.com</a>	(678) 488-2897
Steve Thurston	VP Technical Services ComputerLand/NYNEX (former manager)	<a href="mailto:steve@Thurston.cc">steve@Thurston.cc</a>	(770) 569-9740

## PROJECTS SUMMARY

### Infrastructure Projects

- ComputerLand - National Support Center Construction and location consolidation
- ComputerLand - Data Center
- ComputerLand - Access Control System
- Olympics - planning and implementation of 33 games time Help Desk Locations
- Olympics - Pre-Games Data Center HVAC Upgrade
- Olympics - Post Games Data Center Move
- Atlanta Life - Network performance and ISP redundancy upgrade
- Atlanta Life - Data Center Design and Construction
- Atlanta Life - Implementation of Disaster Recovery site
- Atlanta Life - Securities Division Buildout
- State GA - Technology Lab Buildout
- State GA - Teleconferencing System Buildout

### Software Projects

- JC Penney - Developed Store Business Entity System
- JC Penney - Developer for Electronic Ordering Facility System
- NYNEX - PM for Contract Order Management System
- Olympics - Development of 25 pre-games planning applications
- Olympics - EMC2 eMail migration to IBM email
- Atlanta Life - Ceridian HR System
- Atlanta Life - ADP Payroll/HR System
- Atlanta Life - LifePro Policy Administration System
- SunTrust Bank - Secure Internet Transfer System
- State GA - Etraker Inventory System
- State GA - Kayako Help Desk Ticketing System
- State GA - DMV Motor Voter Confirmation System
- State GA - DMV Digital Voter Registration Interface
- State GA - PCC ElectioNet Voter Registration System